



PSM/CTC/1/01 (102) VOL.1

8th April, 2026

Dear Bidders,

RE: ADDENDUM NO. 2

**TENDER NO. KPA/102/2025-26/MKT-EXPRESSION OF INTEREST (EOI)
FOR BUSINESS PROCESS OUTSOURCING (BPO) VENDOR FOR THE
CUSTOMER ENGAGEMENT CENTRE (CEC)**

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Pursuant to clause 75 (1) of the Public Procurement and Asset Disposal Act 2025,
the Authority hereby issues the following clarifications: -

The closing date for tender submission has been extended to before
1000hours on Tuesday 21st APRIL 2026.

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All other conditions of the tender remain the same.

Yours faithfully,

Eveline Shigoli
General Manager Supply Chain Management
FOR: MANAGING DIRECTOR

Kenya Ports Authority

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